



# SASH HERITAGE

COLLECTION

## FITTING INSTRUCTIONS

### STEP 1.

Make sure all surfaces where the product is to be fitted is clean of any dust or dirt that may not allow the product to fit flush. Also ensure the surface has already been painted to avoid getting paint on the product once fitted.

### STEP 2.

Measure and mark where you would like to product to be fitted. For example the centre of the sash for sash locks and equal distance from each side for sash lifts.

### STEP 3.

Once you have marked the fixing points we recommend you drill pilot holes where the screws are to be fitted.

It is always best to pre drill the screw hole or use a similar sized pozi screw to make the thread of the screw in the window first and then very carefully tighten the screw with a hand screw driver, this will give less resistance when putting the finished screw in.

This will minimise the possibility of scratching the surface of the screw and product when fitting.

*If the surface is damaged or scratched whilst fitting, or becomes damaged through wear & tear, please refer to our care and maintenance section.*

## CARE & MAINTANENCE

### CLEANING

When cleaning the product, use a cloth soaked in warm soapy water and dry off using a clean and dry cloth – Do not use any chemical cleaners as this will harm the product and will break down the lacquer and tarnish the product.

### REPARING SURFACE DAMAGE (Black finish only)

If the surface of the product has been damaged whilst fitting or through general wear and tear, we recommend using our **Black Touch up Paint** which can be found on our website under [www.sdhardware.co.uk/care-maintenance/](http://www.sdhardware.co.uk/care-maintenance/)

This is only relevant to the black products as it has a painted finish which is added to the brass product substrate.

## SPECIFICATION

NOTE : This product is made from Cast Brass and manufactured using the Traditional Sand Cast method. The items requiring a Lacquer protection are protected using the Electrophoretically Lacquered process giving a very attractive long-lasting product.

Due to the nature of the manufacturing process, a tolerance of + / - 5 % must be allowed on the weight and dimensions given on this product.